

Cyber Crisis Hotline

When a business suddenly finds itself on the receiving end of a data incident, ransomware holding IT systems hostage or another cyber security crisis, it is vital you have expert advice and opinion on hand to navigate the critical response path and regulatory landscape.

Pinsent Masons has a dedicated, multilingual call centre that allows you to connect to an expert immediately to help you through your cyber crisis and determine what next steps should be taken.

How can Pinsent Masons help your Cyber Crisis?

Through a real time, 24/7 call centre operation, Pinsent Masons can connect you on the phone to one of our experts, in your local country, to help lead you through your cyber crisis.

How quickly from the call can you help?

We've developed a swift onboarding process that will ensure the time between making the call and you receiving our response is minimal and you get the support you need when it counts.

Are these premium rate numbers?

No, each of these contact numbers are charged at a local rate.

Can I be more proactive with Pinsent Masons ahead of making a call?

Having expert legal advice available, with agreed terms of reference, confidentiality agreements and anticipated service level agreements can save you time when you're dealing with a crisis. Please reach out to us to discuss retained cyber services or read more about this <u>here</u>.

Why do I need legal representation? My IT team or insurance will handle this?

Being protected by legal privilege and having access to numerous breach experiences, we can protect your confidentiality and provide valuable insight on the best way to respond.

What other cyber security services do Pinsent Masons provide?



Cyber Readiness – Helping organisations become cyber ready, including through tailored cyber simulation exercises and our innovative incident response solution, Cyturion.



Breach response – Multi-jurisdictional breach response services following a cyber event, for all our global sectors.



Cyber litigation – Dealing with claims connected to a security incident, personal data breach or cyber event.



Strategic leadership and tactical advice – Delivering independent advice and guidance on all information security matters.



Human Cyber Index® – Improving your Security Culture, Behavioural Change and Security Awareness Transformation.



Breach detection services – Working with industry leaders to provide breach telemetry for your business and brand.

Contact us for a free consultation:

ttps://www.pinsentmasons.com/topics/data-protection-privacy

☑ cyber@pinsentmasons.com



PINSENT MASONS CRISIS HOTLINE NUMBERS

UK **+44 20 7741 6127**

Ireland +353 1525 5000

Germany +49 8926 207 4600

Hong Kong +852 5806 7000

Singapore +65 3165 6500

UAE +971 4 373 9761

France +33 1 82 88 25 00





Laura Gillespie
Partner, Belfast

% +44 (0)2890 894 885

☐ +44 (0)7918 721 998

⊠ laura.gillespie@pinsentmasons.com



Stuart Davey
Partner, London

\$\&_ +44 (0)20 7490 6179

\$_ +44 (0)7585 996 312

\$\times \text{stuart.davey@pinsentmasons.com}\$